<u>Central and WestPac Areas AIM Virtual Webinar - April 4, 2023</u> <u>Follow-up Questions</u>

1. What is the expected impact on delivery speed as a result of these changes?

Service standards (delivery speeds) were improved in August 2022 for Parcel Select Ground and Retail Ground for packages up to 70 lbs. within the contiguous United States from 2-8 days to 2-5 days. USPS Ground Advantage launching in July eliminates Retail Ground, consolidates Parcel Select Ground, and expands our current First-Class Package Service product, which currently is offered for packages under 1 lb., up to 70 lbs., keeping the existing service standards we have today for First Class Package Service and Parcel Select Ground.

2. When will the technical, label and integrations details of Ground advantage be available?

Technical release notes are expected to be released by the end of this week.